



Customer Service Request Form

Please fill out ALL contact information in full

Name: _____ Date: _____

Suite No.: _____ Strata Lot: _____

Home or
Cell Number: _____ Business Number: _____

Email Address: _____

Fax Number: _____

Suite is: Owner Occupied Tenant Occupied Not Occupied

Permission to enter Contact Phone Number: _____

Tenant Name and Contact Phone Number: _____

Service Requests:

Please provide a clearly written and precise description of your request. The Customer Care Centre will forward all repair requests to our Construction Department who will contact you to schedule an appointment.

**Please note that we can only accept service requests from the Owner of the suite.
Tenants - please submit all Customer Service enquiries through your Landlord**

CUSTOMER CARE CENTRE

To process, please Fax, Email or Mail to:

Fax: (604) 899-9183

Email: customercare@concordpacific.com

**Mail To: ATTN: CONCORD OMEGA PROJECT LIMITED PARTNERSHIP
9thFloor – 1095 West Pender, Vancouver, B.C. V6E 2M6**