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**Dishwasher**  
**Lave-vaisselle**  
**SHXM4AY5\*N, SHX84AYD5N,**  
**SHVM4AYB3N**



**BOSCH**

**en-us** Operating instructions  
**fr-ca** Notice d'utilisation

**Note: This is a condensed version of the manual.**  
**To see the full manual, please visit [concordpacific.com/customer-care/](http://concordpacific.com/customer-care/)**

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Dear Valued Customer,

Thank you for selecting a Bosch® dishwasher. You have joined the many consumers who demand quiet and superior performance from their dishwashers.

This manual was written with your safety and convenience in mind, and the information contained herein is very important. We highly recommend that you read this manual before using your dishwasher for the first time.

To learn more about your dishwasher and available accessories, as well as many other top quality Bosch appliances, visit our web site at:

[www.bosch-home.com/us](http://www.bosch-home.com/us) (USA)

or

[www.bosch-home.ca](http://www.bosch-home.ca) (Canada)

While there, don't forget to register your new dishwasher by clicking on the "Support" tab or filling out the product registration card enclosed with your new unit.

If you have any questions or comments, please contact us by phone at:

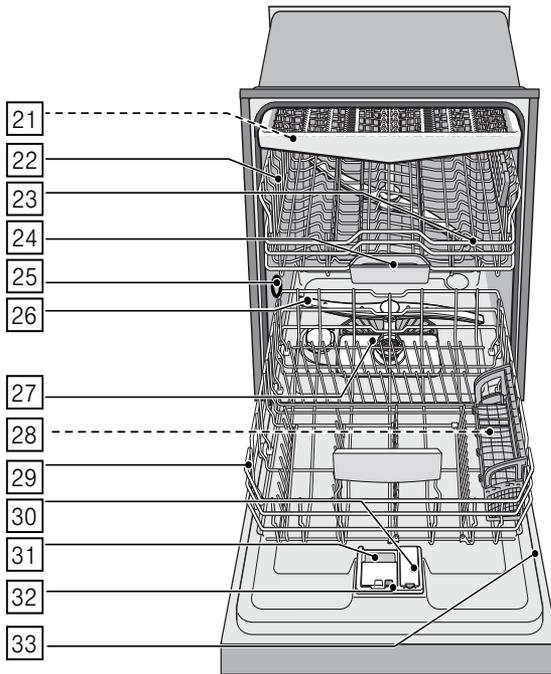
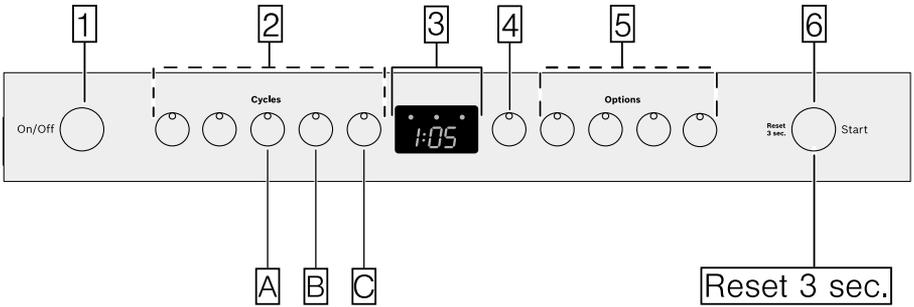
1-800-944-2904

or write us at:

BSH Home Appliances Corporation  
1901 Main Street, Suite 600  
Irvine, CA 92614

# Getting Started

## Appliance overview



The dotted lines show optional features which may or may not be included with your dishwasher.

The numbers stated below refer to the overview images on the previous page of this manual.

## Operating panel

- 1 On/Off button
- 2 Wash cycles\*\*
- 3 Digital display
- 4 Delay start button
- 5 Wash cycle options\*\*
- 6 Start button

\*\*number of wash cycles and options varies on specific model number

## Dishwasher interior components

- 21 Third rack\*
- 22 Upper rack
- 23 Upper spray arm
- 24 Detergent tab tray
- 25 Vent hole
- 26 Lower spray arm
- 27 Filters
- 28 Silverware basket \*
- 29 Lower rack
- 30 Rinse aid dispenser
- 31 Detergent dispenser
- 32 Lock for detergent dispenser
- 33 Rating plate

\* optional feature which may or may not be included with your dishwasher.

## Display indicators

<i>0:00</i>	Cycle time remaining
<b>Clean</b>	Lights up when dishes are clean
<b>Sanitize</b>	Lights up when sanitation requirements are met
<b>Add Rinse Aid</b>	Lights up when rinse aid is low

## Menu overview

The dishwasher has been preset with certain settings for your convenience.

You can change these factory settings.

Use the function keys **A**, **B** and **C** to change the settings.

Setting	Factory setting	Description
<i>r</i> Rinse aid <i>r:00 - r:06</i>	<i>r:05</i>	Amount of rinse aid affects drying. When using Multitabs, select setting 0.
<i>d</i> Intensive drying <i>d:00 - d:01</i>	<i>d:00</i> / Off	Improved drying for glasses and plasticware.
<i>b</i> Cycle completion signal <i>b:00 - b:03</i>	<i>b:02</i>	Signal sounds when wash cycle is complete.
<i>l</i> Info light <i>l:00 - l:01</i>	<i>l:01</i> / On	Light is projected to signal an active wash cycle.
<i>P</i> Auto power off <i>P:00 - P:02</i>	<i>P:01</i>	Dishwasher switches off automatically after wash cycle is complete.

## Rinse Aid

To achieve proper drying, always use a liquid rinse aid, even if your detergent contains a rinse aid or drying additive.

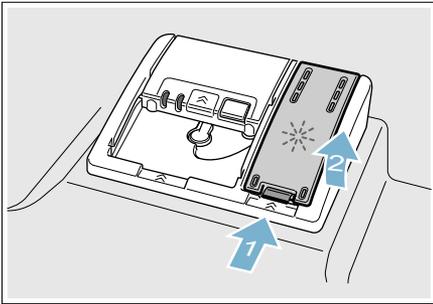
**Note:** The dishwasher indicates low rinse aid by turning on the Rinse Aid indicator. If this indicator lights up, you need to refill the rinse aid dispenser [30] by following the directions below.

### Adding rinse aid

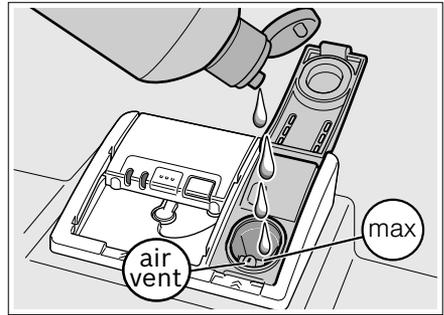
#### **NOTICE**

To avoid oversudsing or clogging, do not overfill the rinse aid dispenser [30]. Wipe up any spills with a damp cloth.

1. Open the rinse aid dispenser [30] by pressing on the latch of the lid and pull it open.



2. Add liquid rinse aid to the dispenser [30] until it is full. Do not overfill. Avoid spilling into air vent hole.



3. Close the lid. Lid must be fully closed until it clicks in order to seal.
4. Wipe up any excess rinse aid that may have puddled when the dispenser reservoir is full.

The indicator light will go out a few moments after the dishwasher door is shut.

**Tip:** For easier pouring, remove lid from the rinse aid bottle.

#### **NOTICE**

Do not fill the rinse aid dispenser [30] with detergent. Doing so will damage the dishwasher.

## Setting the amount of rinse aid used

The amount of rinse aid dispensed can be set from **r:00** to **r:06**. The factory setting is **r:05**.

You should only change the setting if streaks remain on the dishes (lower the amount), or if dishes are not getting dry enough (increase the amount).

Setting	Amount
<b>r:00</b>	dispenser is OFF
<b>r:01</b>	lowest setting
<b>r:02</b>	low setting
<b>r:03</b>	medium setting
<b>r:04</b>	medium/high setting
<b>r:05</b>	high setting
<b>r:06</b>	highest setting

1. Press the **On/Off** button **[1]**.
2. Hold down the function key **[A]** and press the **Start** button **[6]** until the display **[3]** indicates **H:0x** (x can be any number). Release both buttons.
3. Press the function key **[A]** until the display **[3]** shows **r:05**.
4. Press the function key **[C]** to select the desired setting.
5. Press the **Start** button **[6]** to save the setting.

## Turning off rinse aid indicator

Proceed as described in the section “Setting the amount of rinse aid used” and set value to **r:00**. The rinse aid indicator is now turned off.

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### NOTICE

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Using no rinse aid or setting the dispenser to **r:00** may result in longer cycle times consuming more energy and water. The higher temperatures and longer cycle times can damage fine china or glassware.

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## Loading the Dishwasher

### Dishware material

**Note:** Before using your dishwasher for the first time, check the information in this section. Some items are not dishwasher-safe and should be hand washed; others require special loading.

#### Recommended

Aluminum	Colored anodized aluminum may fade over time. Minerals in your water may cause the aluminum to darken or spot. This can usually be removed with a soap-filled steel wool pad.
China, Crystal, Stoneware	Some hand-painted utensils may discolor, fade or spot. Hand wash these utensils. Position fragile glassware so that it will not topple over or come in contact with other utensils during the wash cycle.
Glass	Make sure to use dishwasher-safe glass. Milk glass may discolor or become yellow.
Non-stick Coatings	Apply a light coating of vegetable oil to non-stick surfaces after drying.
Plastics	Make sure the plasticware is dishwasher-safe.
Stainless Steel, Sterling Silver and Silver Plates	Load these so they do not come in contact with other metals, stainless steel dishwasher tub walls or the inner door.

#### Not Recommended

Acrylic	Crazing or small cracks throughout the acrylic, may occur.
Adhesive-Joined Pieces	Adhesives that join materials such as plastic, wood, bone, steel, copper, tin, etc. may loosen.
Bone-Handled Utensils	Handles may separate.
Iron	Iron will rust. Hand wash and dry immediately.
Non-Dishware Items	Your dishwasher is intended for use in cleaning ONLY standard household dishware and kitchenware.
Pewter, Brass, Bronze	These items will tarnish. Hand wash and dry immediately.
Tin	Tin will stain. Hand wash and dry immediately.
Wood	Wooden bowls, wooden utensils and utensils with wooden handles can crack, warp and lose their finish.

## Loading the racks

For best dishwashing results, observe the following when loading the dishwasher:

- Do not pre-wash items with loosely attached food soil.
- Remove all food particles, bones, toothpicks and excessive grease.
- Pre-treat items having burned-on, baked-on or starchy soils.
- Load dishes in the dishwasher racks so the insides of bowls, pots and pans are facing the spray arms.
- Avoid nesting and contact points between dishes.
- Separate items of dissimilar metals. Use care to not block movement of the spray arms.
- Only wash household dishware and kitchenware rated as dishwasher-safe. Refer to the Dishware Materials section for more information about dishware suitability.

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### NOTICE

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To avoid dishwasher damage, do not load the dishwasher with paper products, plastic bags, packing materials or anything other than normal, dishwasher safe dishware and kitchenware.

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## Loading the upper rack

Ensure items do not protrude through the bottom of the racks and block the spray arms.

**Note:** When pushing the upper rack [22] into the dishwasher, push it until it stops against the back of the tub so the upper rack spray arm [23] connects to the water supply at the back of the tub. Do not push racks in using the door.

## Loading the lower rack

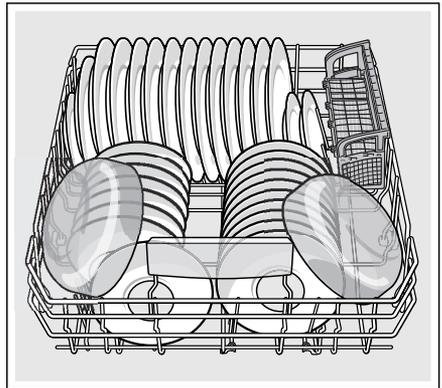
Place large items in the lower rack [29]. Load pots, pans and bowls upside down. Do not block the vent hole [25] with tall baking sheets. Load these items on the right side of the dishwasher.

## Recommended loading pattern

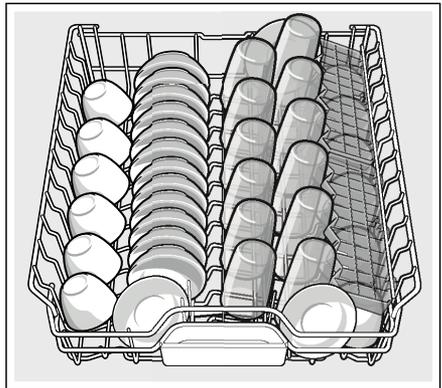
For daily, regular or typical use

### 12 place setting

#### Lower rack [29]

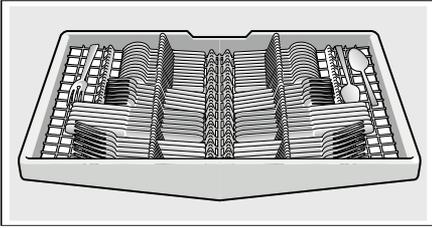


#### Upper rack [22]



**Note:** Folding the cup shelves down will allow the cups to sit at an increased angle and reduce water pooling on cup bottoms.

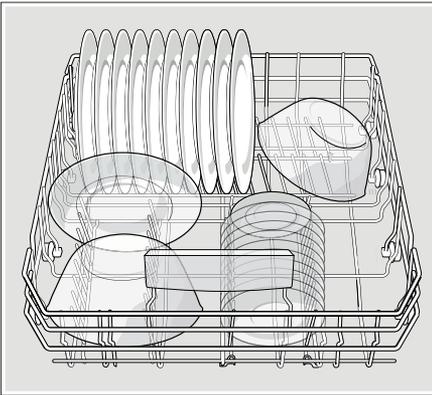
**Third rack [21]**



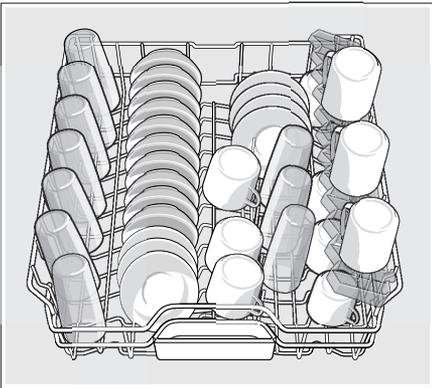
**Additional loading pattern**

**10 place setting**

**Lower rack [29]**

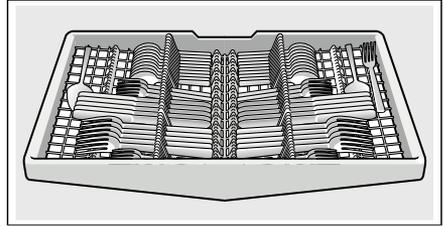


**Upper rack [22]**



**Note:** Folding the cup shelves down will allow the cups to sit at an increased angle and reduce water pooling on cup bottoms.

**Third rack [21]**



## Loading the silverware basket

Place knives and sharp utensils with their handles up and forks and spoons with their handles down. If large or oddly-shaped items are loaded in the silverware basket, be sure they do not nest together.

---

### **⚠ WARNING**

**RISK OF INJURY!**  
The sharp points and edges of knives and other sharp utensils can cause serious injury. Load knives and other sharp utensils with edges down. Do not allow children to handle or play near knives and sharp utensils.

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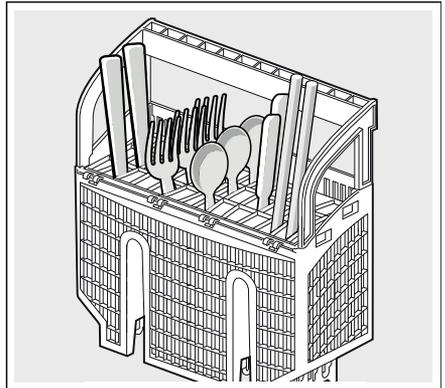
### **The Silverware basket \***

This dishwasher is equipped with a silverware drawer\* that should accommodate most silverware loading needs.

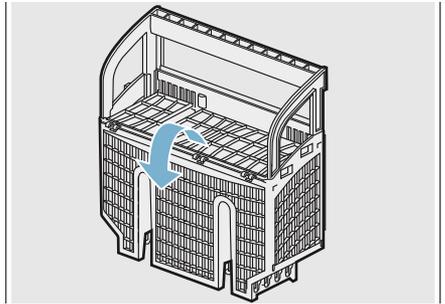
However, if you are washing while the silverware drawer has been removed, or with excess silverware, a silverware basket is also included.

When loading the silverware basket you should avoid excessive contact points and nesting of similar items (allowing two spoons to rest inside one another).

A good way to avoid excessive contact points is to load the silverware basket with the lids closed, inserting each piece of silverware into one of the individual slots as shown.



**Note:** The silverware basket lid may also be folded downward in order to leave the basket open.

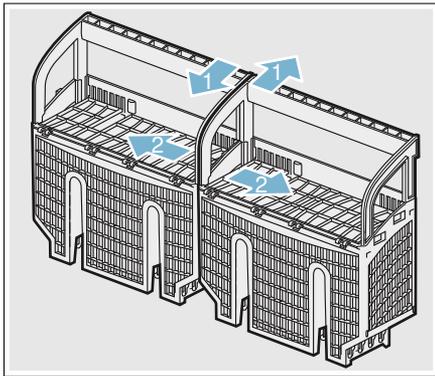
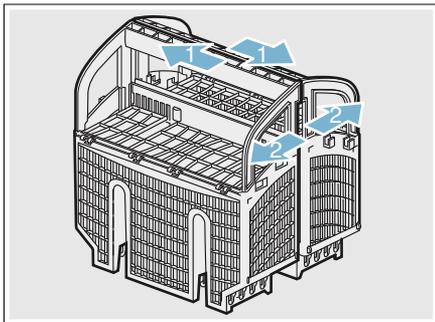


**The Double Flex silverware basket \***

This basket splits along its length, resulting in two halves that may be placed in a variety of positions in the lower rack [29], greatly increasing the lower rack's loading versatility. The basket snaps together either side by side or back to back.

To split the Double Flex silverware basket:

Grasp the basket and slide the two halves in opposite directions and then pull the two halves apart.

**Side by side****Back to back**

To assemble the Double Flex silverware basket:

Hold the two halves side by side or back to back, so that the tab on one basket can slip into the notch on the other basket. Push the two halves in opposite directions until they click.

\* optional feature which may or may not be included with your dishwasher.

## Unloading the dishwasher

### ⚠ CAUTION

Dishes can be very hot immediately after cycle ends. Open the door slightly and allow dishes to cool for a few minutes before unloading.

**Note:** Dishes are more likely to chip when unloading before cooling.

When unloading the dishwasher, to prevent water from dripping onto dry dishes, unload the lower rack [29] first. Next, unload the silverware basket [28] followed by the upper rack [22], and then the third rack (if equipped).

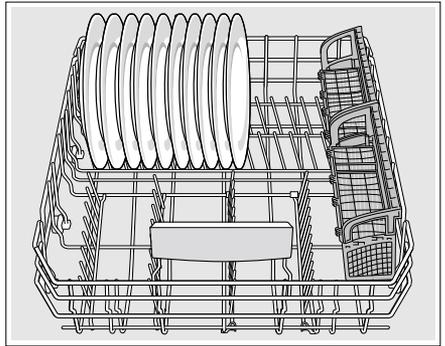
### Adjusting the height of the rack

If desired, the height of the upper rack [22] can be adjusted to create more space for taller utensils either in the upper or lower rack.

With silverware basket	Upper rack	Lower rack
Setting 1 max. ⌀	9.4 in (24 cm)	13.4 in (34 cm)
Setting 2 max. ⌀	10.4 in (26.5 cm)	12 in (30.5 cm)
Setting 3 max. ⌀	11.4 in (29 cm)	11 in (28 cm)

With third rack	Upper rack	Lower rack
Setting 1 max. ⌀	7 in (18 cm)	13.4 in (34 cm)
Setting 2 max. ⌀	8 in (20.5 cm)	12 in (30.5 cm)
Setting 3 max. ⌀	9 in (23 cm)	11 in (28 cm)

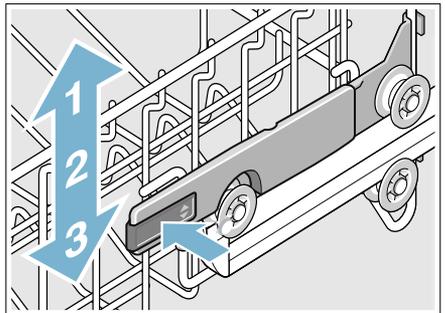
Arrange large plates up to a diameter of 13.4 in (34 cm) in the lower basket [29] as illustrated.



### RackMatic®

The height of the upper rack [22] can be adjusted in 3 steps to create more space.

1. Pull the upper rack out of the dishwasher until it stops.
2. To lower the rack, push the RackMatic® lever inward.
3. To raise the rack, hold the basket on the sides of the upper rack and lift it up.



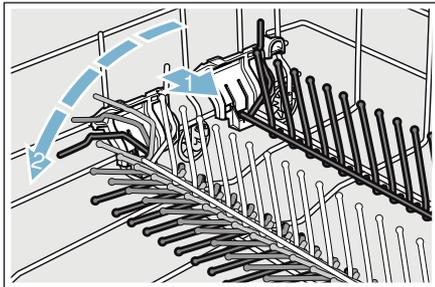
**Note:** Check spray arm for clearance after adjustment.

## Rack accessories

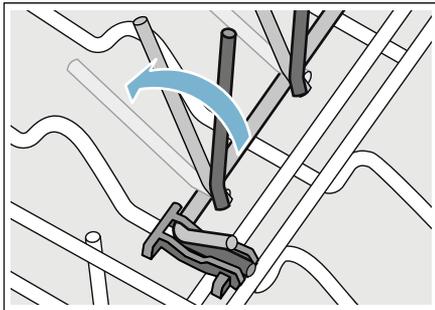
### Flip tines

The upper and lower rack are fitted with flip tines that can be folded down depending on what you may need to load in the rack.

**Lower rack flip tines:** To fold down, pull flip tine gently forward and release it from the notch. Push the flip tine downward. To fold up, push flip tines into an upright position until the holder engages in the notch.

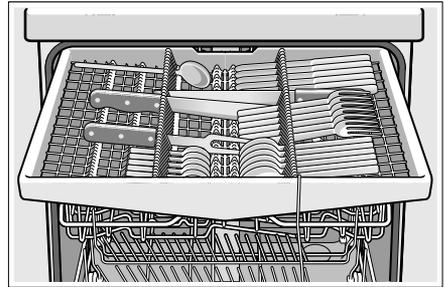


**Upper rack flip tines:** To fold down, push flip tines downward with gentle pressure. To fold up, push flip tines into an upright position until the holder engages in the notch.



### Third rack\*

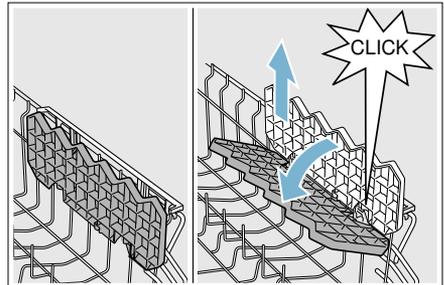
The third rack horizontally positions knives, spatulas and other oversized tools for improved cleaning and easier loading and unloading. Arrange cutlery in third rack as illustrated.



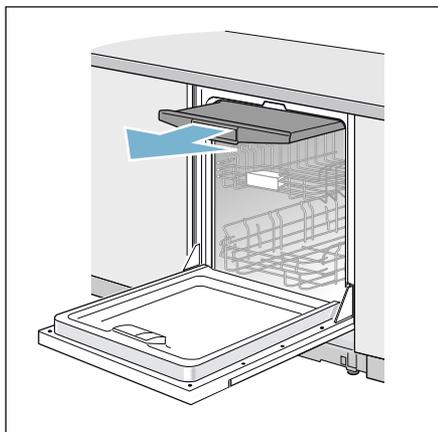
\* optional feature which may or may not be included with your dishwasher.

### Cup shelves

The cup shelves and the space underneath them can be used for small cups or for larger serving utensils.

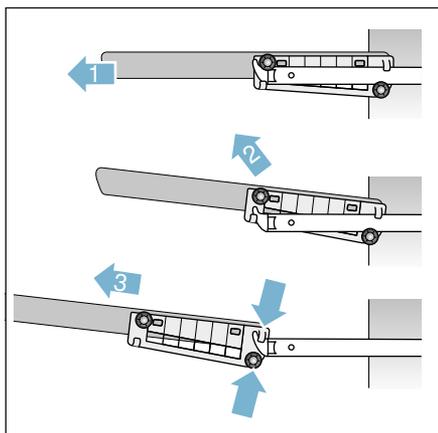


## Removing/Installing third rack



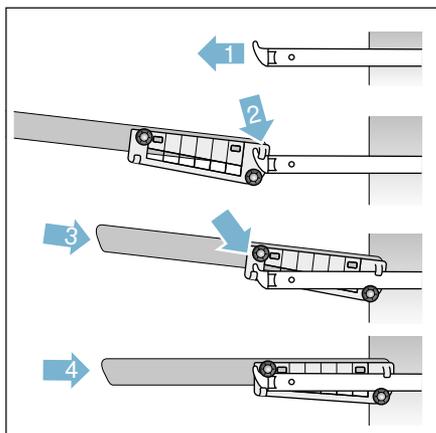
### Removing third rack [21]

1. Pull out third rack all the way (1).
2. Lift upper rollers over the stopper hooks of both rails (2).
3. Pull third rack out forward and upward so that the holding hooks and the lower rollers of the rack slide over the stopper hooks of both rails (3).

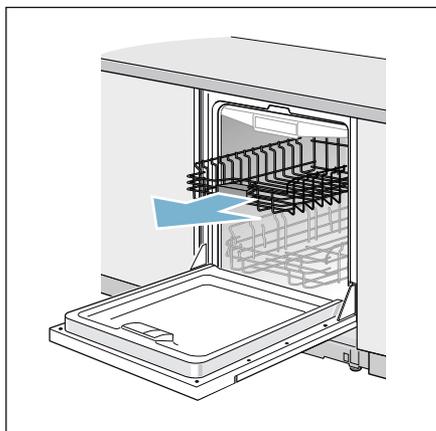


### Installing third rack [21]

1. Pull out third rack rails all the way (1).
2. Insert third rack at an angle. Make sure that the stopper hooks of both rails slide in between the holding hooks and the lower rollers of the third rack (2).
3. Slide third rack in and lift the upper rollers over the front stopper hooks of both rails (3).
4. Push in third rack (4).

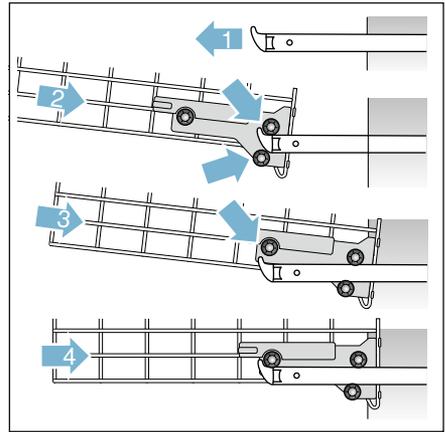
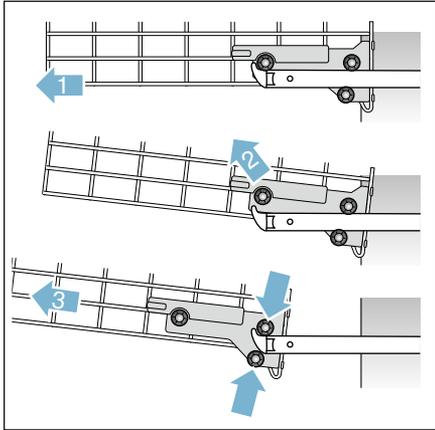


## Removing/Installing upper rack with Rackmatic®



**Removing upper rack** [22]

1. Pull out upper rack all the way (1).
2. Lift front rollers over the stopper hook of the rail (2).
3. Pull out upper rack forwards and upwards so that the upper and lower rollers of the rack slide over the stopper hooks of both rails (3).

**Installing upper rack** [22]

1. Pull out upper rack rails all the way (1).
2. Insert upper rack at an angle. Make sure that the stopper hooks of both rails slide in between the upper and lower rollers on the rear side of the rack (2).
3. Slide upper rack in and lift the upper rollers over the front stopper hooks of both rails (3).
4. Push in upper rack (4).

## Detergent

Use only detergent specifically designed for dishwashers. For best results, use fresh powdered dishwashing detergent or detergent tabs.

### NOTICE

To avoid damage to dishwasher or dishware:

- Do not use hand dishwashing products in your dishwasher.
- Do not use too much detergent if your water is soft. Using too much detergent with soft water may cause etching in glassware and fine china.
- To best protect glassware, use a wash cycle with low temperatures or a specific glass-care cycle (depending on the model) and use a detergent that includes etch protection.

This dishwasher uses less water than most, therefore, less detergent is required. With soft water, 1 tablespoon (15 ml) of detergent will clean most loads. The detergent dispenser cup has lines that measure detergent to 1 tablespoon (15 ml) and 1.75 tablespoons (25 ml). 3 tablespoons (45 ml) of detergent will completely fill the detergent dispenser.

**Note:** If you do not know the hardness of your water supply, use 15 ml of detergent. Increase the amount if necessary to the least amount required to get your kitchenware clean.

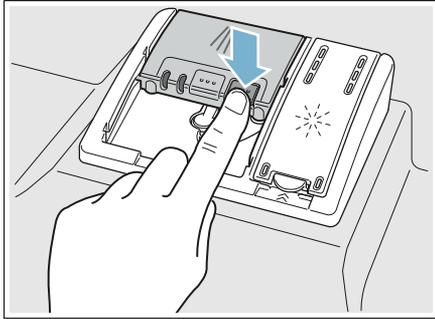
Use the measuring lines in the detergent dispenser cup as a guide to measure the amount of detergent recommended in the following table.

Wash Cycle	Hard Water/ Heavy Soil	Medium Water/ Medium Soil	Soft Water/ Little Soil
Heavy	3 tbsp (45 ml)	3 tbsp (45 ml)	1.75 - 3 tbsp (25 - 45 ml)
Auto	1.75 - 3 tbsp (25 - 45 ml)	1.75 tbsp (25 ml)	1 - 1.75 tbsp (15 - 25 ml)
Normal	1.75 - 3 tbsp (25 - 45 ml)	1.75 tbsp (25 ml)	1 - 1.75 tbsp (15 - 25 ml)
Speed60®	1.75 tbsp (25 ml)	1 - 1.75 tbsp (15 - 25 ml)	1 tbsp (15 ml)
Clean30®	1.75 tbsp (25 ml)	1 - 1.75 tbsp (15 - 25 ml)	1 tbsp (15 ml)
Rinse	none	none	none

## Adding detergent

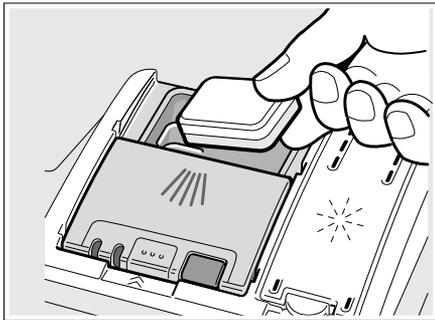
1. If the detergent dispenser [31] is still closed, push the button [32] to open it.

**Note:** Make sure the detergent dispenser is dry and clear of detergent residue.

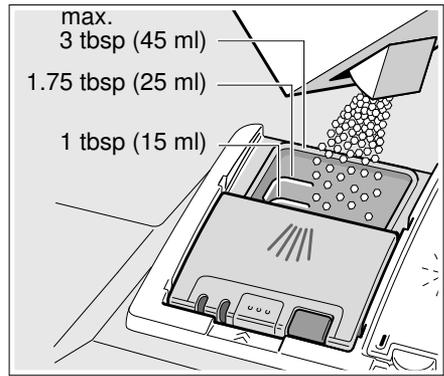


2. When using detergent tabs, lay them such that they do not come in contact with the cover, insert a detergent tab flat, not on its side.

**Note:** Do not place detergent tabs or utensils in the detergent tab tray [24]. Place tabs or other detergent forms directly in the detergent dispenser [31].

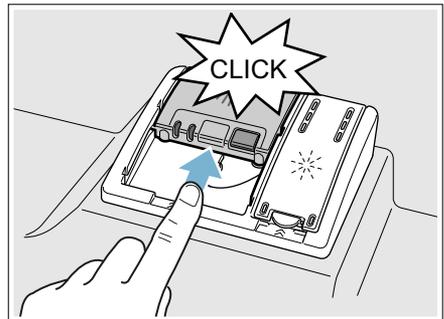


Pour detergent into the dry detergent dispenser [31] only. Add detergent. Do not overfill the detergent dispenser.



Dosage: see manufacturer's instructions on the packaging.

3. Close the lid by placing the finger on the lid as shown. Slide the lid closed until it clicks.



The detergent dispenser will open automatically at the ideal time for the set cycle. The powder or liquid detergent is distributed in the appliance and is dissolved, detergent tabs will fall into the detergent tab tray [24] where it dissolves during the cycle.

**Tip:** If the dishware is only lightly soiled, slightly less than the indicated amount of detergent is usually adequate.

## Dishwasher Cycles

Wash cycle	Recommended use	Possible wash cycle option
<b>Heavy</b>	Best for cleaning items with baked-on food or grease. These dishes would normally require soaking or hand scouring.	all
<b>Auto</b>	Smartest cycle, with most flexible soil sensing, which is ideal for mixed dishware and food soils.	all
<b>Normal</b> (see note at bottom of table)	Recommended for daily, regular or typical use to completely wash a full load of normally soiled dishes.	all <b>Note:</b> In order to obtain optimal performance with minimum energy consumption, it is recommended to disable all available options and settings, except <b>Auto Power Off</b> - set to <b>P:0 1</b> → "Auto power off" on page 32
<b>Speed60® *</b>	Cleans freshly soiled dishes with easy to remove soils. This cycle reduces cycle time while still including drying.	<b>Delay Extra Dry</b>
<b>Clean30® *</b>	Cleans lightly soiled dishes and reduces overall wash time. Use this cycle to clean glasses and dessert dishware that may need to be reused at the same event.	<b>Delay Extra Dry</b>
<b>Rinse</b>	Use this cycle if you need to pre-rinse dishes to avoid odors. Place unrinsed dishes inside the dishwasher and select the <b>Rinse</b> cycle. Uses less water than hand rinsing and very low energy.	<b>Delay</b>

**Note:** The Energy Guide label was based on the **Normal** soil sensing cycle as follows: The unit was tested without any rinse aid (liquid) in the rinse aid dispenser [30]. A single dose of detergent was inserted into the detergent dispenser [31], with no detergent being used in the prewash. The unit was not subjected to truncated testing per the definitions in the test procedure. We recommend that dish loads such as the one in the energy certification test have the rack position set in the highest position.

\* Not on all models. See fascia panel for corresponding programs.

## **P+** Dishwasher Cycle Options

### **Delay**

Allows you to delay the start time of your dishwasher up to 24 hours.

### **ExtraScrub\***

This option increases pressure and temperature in the lower rack for intensive cleaning.

### **Extra Shine®\***

Used in combination with a wash cycle (except Rinse), the Extra Shine® option raises the temperature and extends the drying time to further enhance drying results and provide a brilliant shine.

### **Top Rack\***

For small, lightly soiled loads that fill primarily the top rack of the dishwasher. Can reduce water consumption.

### **Delicate\***

This option's reduced time and temperature are best for lightly soiled items with easy to remove food soils. The option also reduces the likelihood of cloudy glasses. Rinse aid is recommended for the high gloss drying function (even when using combination detergents).

### **Sanitize \***

Increases the temperatures and retains them for an extra long time to obtain a defined disinfecting performance. Continuous use of this function increases the hygiene status. This additional option is ideal for cleaning items such as chopping boards and baby bottles.

Using the Sanitize option may also improve drying. The cycle time and energy usage may be increased.

### **Extra Dry \***

An increased temperature during the final rinse and an extended drying phase ensure that plastic parts dry better. There is a slight increase in the energy consumption.

\* Not on all models. See fascia panel for corresponding programs.

## Wash Cycle Information

To save energy, this dishwasher has EcoSense where the sensors in the dishwasher automatically adjust the cycle length, temperature and water changes based on the amount of food soil and the incoming water temperature. The “Smart Control”

makes decisions that can cause the cycle time and water usage to adjust intermittently. **Wash cycle times are based on 120°F (49° C) water supply.** If your household water supply is different than 120°F (49° C), your dishwasher’s cycle times may be impacted.

	Heavy	Auto	Normal	Speed60®	Clean30®	Rinse
Cycle time min.	110-130	105-130	130-135	60	30	12
Water usage gal/L	4.9-7.4/ 18.6-28	2.6-5.5/ 9.9-20.7	2.4-5.5/ 9.2-20.8	3.8/ 14.3	2.8/ 10.5	1.1/ 4.3
Wash temp. °F/°C	151-160/ 66-71	127-131/ 53-55	122-131/ 50-55	127/ 53	113/ 45	in-coming
Rinse temp. °F/°C	162/ 72	153/ 67	153-156/ 67-69	158/ 70	127/ 53	in-coming
<b>Extra Scrub</b>						
Cycle time min.	135-145	120-135	145-150	N/A	N/A	N/A
Water usage gal/L	4.9-6.4/ 18.6-24.3	2.6-5.5/ 9.9-20.7	2.4-5.5/ 9.2-20.8	N/A	N/A	N/A
Rinse temp. °F/°C	162/ 72	153/ 67	153-158/ 64-69	N/A	N/A	N/A
<b>Extra Shine</b>						
Cycle time min.	140-150	125-140	150-155	N/A	N/A	N/A
Water usage gal/L	4.9-6.4/ 18.6-24.3	2.6-5.5/ 9.9-20.7	2.4-5.5/ 9.2-20.8	N/A	N/A	N/A
Rinse temp. °F/°C	162/ 72	162/ 72	162/ 72	N/A	N/A	N/A
<b>Top Rack</b>						
Cycle time min.	110	95-115	115-120	N/A	N/A	N/A
Water usage gal/L	4.7/ 17.9	2.4-4.5/ 10.2-17	3-3.8/ 11.2-14.2	N/A	N/A	N/A
Rinse temp. °F/°C	162/ 72	158/ 70	153-156/ 67-69	N/A	N/A	N/A

	Heavy	Auto	Normal	Speed60®	Clean30®	Rinse
<b>Delicate</b>						
Cycle time min.	95-105	90-100	110-115	N/A	N/A	N/A
Water usage gal/L	4.9-6.4/ 18.6-24.3	2.6-5.5/ 9.9-20.7	2.4-5.5/ 9.2-20.8	N/A	N/A	N/A
Rinse temp. °F/°C	140/ 60	140/ 60	140/ 60	N/A	N/A	N/A
<b>Sanitize</b>						
Cycle time min.	140-150	126-140	150-155	N/A	N/A	N/A
Water usage gal/L	4.9-6.4/ 18.6-24.3	2.6-5.5/ 9.9-20.7	2.4-5.5/ 9.2-20.8	N/A	N/A	N/A
Rinse temp. °F/°C	162/ 72	162/ 72	162/ 72	N/A	N/A	N/A
<b>Extra Dry</b>						
Cycle time min.	140-150	125-140	150-155	80	50	N/A
Water usage gal/L	4.9-6.4/ 18.6-24.3	2.6-5.5/ 9.9-20.7	2.4-5.5/ 9.2-20.8	3.8/ 14.3	2.8/ 10.5	N/A
Rinse temp. °F/°C	162/ 72	162/ 72	162/ 72	162/ 72	162/ 72	N/A

**Notes**

- Only sanitizing cycles have been designed to meet the requirements of Section 6 of the NSF/ANSI Standard for Residential Equipment for soil removal and sanitization efficacy. There is no intention, either directly or indirectly, to imply that all cycles have passed sanitization performance tests.
- There may be a slight increase in water usage (up to 1 gallon/3.8 liters) and cycle length (up to 5 minutes) for model SHVM4AYB3N.



## Operating the Dishwasher

### **⚠ WARNING**

#### **RISK OF INJURY!**

To avoid risk of injury, always use caution when opening the door during or following a wash cycle as hot water or steam may escape. Do not fully open the door until water noises have stopped and steam has subsided.

## Protection against unintentional operation

Your dishwasher is equipped with a function that helps to prevent unintentional operation (e.g. by children).

After setting the dishwasher, the dishwasher door has to be closed within 4 seconds, otherwise the operation will be paused. There will be a signal on the control panel advising you to press the Start button again and close the door.

This function will be activated when:

- pressing Start to begin a wash cycle
- setting Delay time and pressing Start
- opening the door while Delay time is active
- opening the door during a wash cycle.

**Note:** This function cannot be deactivated.

## AquaSensor

The AquaSensor is an optical measuring device which measures the cleanliness of the rinse water.

The AquaSensor is used according to the wash cycle. If the AquaSensor is active, “clean” rinse water can be transferred to the next rinse and water consumption can be reduced by 0.8–1.5 gal (3–6 liters). If the rinse water is not yet clear, the water is drained and is replaced with fresh water. In the automatic wash cycles the temperature and running time can also be adjusted to the degree of soiling.

## Switching the appliance on

1. Turn the water supply on fully.
2. Press the **On/Off** button **[1]**. The AUTO wash cycle has been preset as a default whenever the appliance starts. This wash cycle remains selected if no other wash cycle button **[2]** is pressed. Select any desired option.
3. Press **Start** button **[6]**. Wash cycle sequence starts.

**Note:** Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Start button, the operation will be paused. Close the appliance door and press the Start button **[6]** again.

## Time display

When a wash cycle is selected the remaining wash cycle time is shown on the display **[3]**.

The wash cycle time is determined during the wash cycle by the water temperature, the amount of dishes, as well as the degree of soiling and may vary (depending on the selected wash cycle).

## Delay start

You can delay the start of the cycle in one hour increments up to 24 hours.

*h:01* 1 hour delay  
*h:24* 24 hours delay

### To set Delay start:

1. Press **On/Off** button **[1]**. Select a cycle.
2. Press **Delay** button **[4]** until the displayed time corresponds with your requirements.
3. Press **Start** button **[6]** to activate Delay start.

### To cancel Delay start:

1. Press **Delay** button **[4]** until *h:00* is indicated on the digital display **[3]**.
2. Press **Start** button **[6]** to save setting.

**Note:** Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Start button, the operation will be paused. Close the appliance door and press the Start button **[6]** again.

## Wash cycle end

The wash cycle has ended when the display **[3]** reads *0:00*.

If the signal tone has been set, the wash cycle end is also indicated by a buzzer.

*b:00* Off  
*b:01* low  
*b:02* medium  
*b:03* loud

### To change the signal volume:

1. Open the door.
2. Press the **On/Off** button **[1]**.
3. Hold down function key **[A]** and press **Start** button **[6]** until the display **[3]** indicates *d:0x* (x can be any number). Release both buttons.
4. Press function key **[A]** until the display shows *b:02*.
5. Press function key **[C]**. Each time the button is pressed the set value increases by one level; when it reaches the value *b:03*, the display jumps back to *b:00* (off).
6. Press **Start** button **[6]** to save the setting.

## Auto power off

This setting determines the length of time the control panel stays illuminated after the cycle is complete. To save energy the recommended setting is **P:01**.

This setting can be adjusted from **P:00** to **P:02**.

- P:00** dishwasher does not turn off automatically
- P:01** dishwasher turns off automatically after 1 minute
- P:02** dishwasher turns off automatically after 120 minutes (2 hours)

To change the setting:

1. Press the **On/Off** button **[1]**.
2. Hold down the function key **[A]** and press the **Start** button **[6]** until the display **[3]** indicates **H:0x** (x can be any number).
3. Release both buttons.
4. Press the function key **[A]** until the display **[3]** indicates **P:0x**.
5. Press the function key **[C]** until the display corresponds with your requirements.
6. Press the **Start** button **[6]**.

## Switching off the appliance

**Short time after the end of the wash cycle:**

1. Press **On/Off** button **[1]**.
2. Remove the utensils when they have cooled down.

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## WARNING

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**RISK OF INJURY!**

To avoid risk of injury, always use caution when opening the door during or following a wash cycle as hot water or steam may escape. Do not fully open the door until water noises have stopped and steam has subsided.

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## Interrupting the wash cycle

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### CAUTION

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Expansion (overpressure) may cause the appliance door to open and/or water to escape! If the door was opened on an appliance which has a hot water connection or is heated, always leave the door ajar for several minutes and then close.

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1. Press **On/Off** button **[1]**. The LED's go out. The wash cycle is saved.
2. To continue the wash cycle, close the door and press **On/Off** button **[1]** again.

**Note:** Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Start button, the operation will be paused. Close the appliance door and press the Start button **[6]** again.

## Terminating the wash cycle (Reset)

1. Press and hold **Start** button **[6]** for approximately 3 seconds until the display reads **0:01**.
2. Wait about 1 minute while the dishwasher drains.
3. Press **On/Off** button **[1]**.  
You may now power the dishwasher back on and begin a new cycle if desired.

## Changing the wash cycle

When the **Start** button **[1]** has been pressed, the wash cycle cannot be changed. The only way a wash cycle can be changed is by terminating the wash cycle (Reset).

## InfoLight®

While the wash cycle is running, a light spot shines on the floor under the appliance door.  
Do not open the appliance door until the light point is no longer visible on the floor.  
If the appliance door is not completely closed, the light spot flashes\*.  
If the appliance is installed at eye-level, with flush furniture front, the light point is not visible.  
In darkened rooms, some light scattering may be visible. This is normal and cannot be changed.

You can switch the Infolight on or off.

**1:00** Off  
**1:01** low

### To change the setting:

1. Press the **On/Off** button **[1]**.
2. Hold down function key **[A]** and press **Start** button **[6]** until the display **[3]** indicates **d:0x** (x can be any number). Release both buttons.
3. Press function key **[A]** until the display shows **1:01**.

4. Press the function key **[C]** to switch the InfoLight® feature on **1:01** or off **1:00**.
5. Press **Start** button **[6]** to save the setting.

## Intensive drying

The final rinse uses a higher temperature which improves the drying result. The cycle time and energy usage may be increased. (Caution if utensils are delicate!)

This feature has two settings:

**d:00** Off  
**d:01** On

1. Press the **On/Off** button **[1]**.
2. Hold down function key **[A]** and press **Start** button **[6]** until the display **[3]** indicates **H:x** (x can be any number).
3. Release both buttons.
4. Press function key **[A]** until the display **[3]** indicates the factory set value **d:00**.
5. Press function key **[C]** to switch the intensive drying feature on **d:01** or off **d:00**.
6. Press **Start** button **[6]** to save setting.



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## Care and Maintenance

A regular inspection and maintenance of your machine will help to prevent faults. This saves time and prevents future problems.

### Cleaning the dishwasher

- Regularly wipe the front of the appliance with a damp cloth - water and a small amount of liquid soap is adequate.
- For black stainless steel and anti-fingerprint surfaces, use a soft, dry towel. For stubborn dirt, use warm water diluted with a non-abrasive, mild cleansing soap. Never use stainless steel polish.
- For stainless steel appliances (excluding black stainless and anti-fingerprint), use a stainless steel polish to seal and protect the surface.
- Clean the outer edges of the inside door panel regularly to remove debris that may collect from normal loading. If spots begin to appear on the stainless steel, make sure the rinse aid dispenser is full and functioning properly.
- Clean the door seal regularly with a damp cloth to remove food particles that may collect from normal loading and cause odor. A soiled door seal may not seal properly.

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### NOTICE

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- Never use a steam cleaner to clean your dishwasher. The manufacturer is not liable for any resulting damage.
  - Do not use sponges as they could scratch the surfaces.
  - Do not use bleach-based wipes as they could damage the surface or printing.
  - Never use stainless steel polish on a black stainless finish or anti-fingerprint surfaces.
- 

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### WARNING

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Use caution when removing parts for cleaning as some debris may be sharp.

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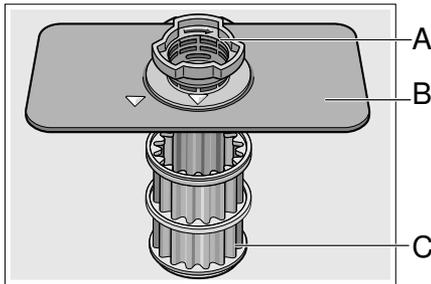
## Filters

The Bosch® filter system [27] is designed to prevent the need to pre-rinse normally attached food soils from your dishes. Simply scrape leftover food soils off of dishware before loading. This process will conserve time, water and the energy require to heat your household water supply.

Your dishwasher filter system is designed to filter 100% of the water entering the spray arms to provide a continuous supply of clean water to remove food soils from your dishware.

### Filter components

The filter system [27] consists of three parts.



- A Large Object Trap**  
Prevents objects that should not be placed in your dishwasher from damaging the dishwasher pump system or clogging your household drain.
- B Flat Fine Filter**  
Prevents food particles from entering the wash chamber and directs particles toward the micro filter.
- C Micro Filter**  
Directs the smallest of particles to the household plumbing drain.

## Cleaning intervals

The filter system [27] is designed to minimize maintenance while providing premium cleaning performance and minimum energy consumption.

Depending on use habits and water hardness, the filter system will require some maintenance to sustain premium cleaning performance.

Your filter system may need to be cleaned when:

- You notice food soils remaining on the filter system or objects trapped in the Large Object Trap.
- A drop in cleaning performance or a gritty film forms on the dishware.

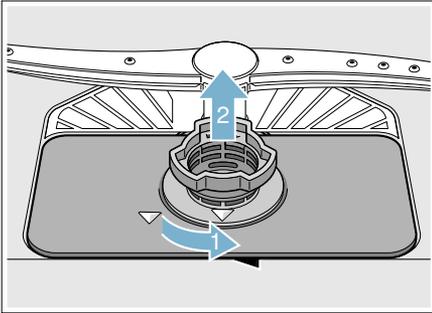
When washing normally attached food soils that have been scraped before loading, in a household that runs the dishwasher every other day, your filter should be cleaned:

Cleaning interval	Usage
3-6 times a year	light to average use
8-12 times a year	heavy use

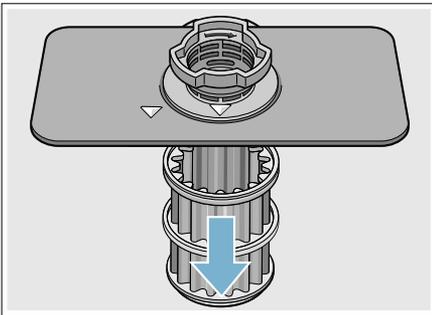
**Note:** Clean the filter system after washing loads with large amounts of food soils or loads with a heavy starch content, like potatoes and pasta, to maintain optimal performance.

**To check or clean the filter system:**

1. Unscrew the Large Object Trap as illustrated and remove the entire filter system.



2. Remove the microfilter from the fine filter for easier cleaning.



3. Rinse the filters under running water and use a soft brush to clean.

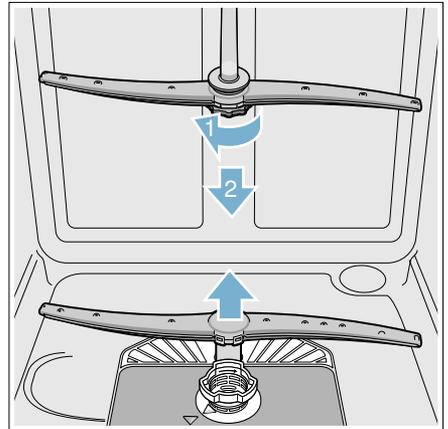
**Note:** do not use abrasive brushes or steel wool, etc., as they may damage the filter.

4. Reinstall the filter system in reverse sequence and lock into place by screwing the Large Object Trap until the marking arrows align.

**Spray arms**

Check spray arms [23], [26] for grease and limescale deposits. If you find such deposits:

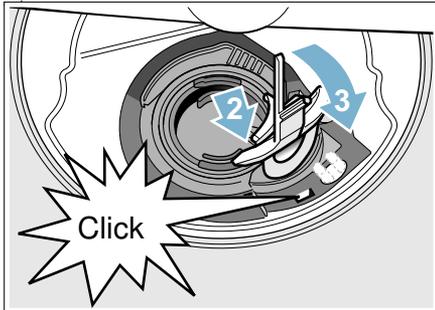
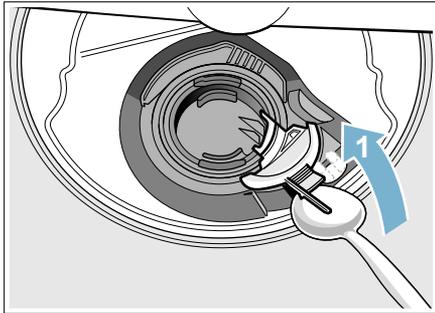
- Fill detergent dispenser [31] with detergent and start the appliance without utensils in the cycle with the highest rinsing temperature. → "Wash Cycle Information" on page 28
- Clean the appliance with detergents/appliance cleaners which are particularly suitable for use with dishwashers.
- Unscrew the upper spray arm [23] and pull off the lower spray [26] arm as shown. Inspect for deposits.



## Drain pump

Large food remnants in the rinsing water not retained by the filters may block the waste water pump. In this case:

- Disconnect the appliance from the power supply.
- Remove the filters. → "Filters" on page 35
- Scoop out standing water - use a sponge if necessary.
- Using a spoon, pry off the pump cover until it clicks, then grip the cover and pull upward until it resists and then pull forward.



- Check inner compartment and remove any foreign objects.

### **▲ WARNING**

Use caution when removing parts for cleaning as some debris may be sharp.

- Place cover in the original position, press down and engage.
- Reinstall filters.

**Note:** The drain pump will not work properly if the drain pump cover is not snapped in completely until it clicks.

## Preparing your unit for vacation

### **NOTICE**

Before leaving for vacation during warmer weather, besides turning off the main valve, also turn off water supply at the nearest point to the dishwasher. Do not leave soiled dishware in unit and leave door slightly open. During colder weather, please follow the instructions for winterizing your unit below.

## Winterizing your unit

### **NOTICE**

If your dishwasher will be unused for a period of time in a location that experiences freezing temperatures (holiday home or through a vacation period), have your dishwasher winterized by a professional service.

## Troubleshooting

Dishwashers may occasionally exhibit problems that are unrelated to a malfunction of the dishwasher itself.

The following information may help you with a dishwasher problem without involving a repair professional.

Problem	Cause	Action
Error code <b>E:18</b> is lit.	Supply hose kinked.	Install supply hose without kinks.
	Water supply turned off.	Turn on the water supply.
	Water supply line is clogged.	Unclog water line.
Error code <b>E:22</b> is lit.	Water in sump since sump filters <b>[27]</b> are dirty or blocked.	Clean filters.
Error code <b>E:24</b> is lit.	Drain line is clogged.	Unclog drain line.
	Drain hose is kinked, clogged or blocked.	Replace drain hose.
	Drain pump impeller (vanes) is clogged or blocked.	Remove drain pump cover, clean around pump impeller and replace cover.
	Drain pump cover was loose.	Lock drain pump cover into place in the sump.
Error code <b>E:25</b> is lit.	Drain pump is blocked or pump cover is loose.	Clean drain pump and lock drain pump cover into place in the sump.
Error code <b>E:27</b> is lit.	Supply voltage too low (less than 98 volts).	Not a dishwasher fault; have the supply voltage and electrical installation checked.
A different error code is indicated on the digital display. ( <b>E:01</b> to <b>E:30</b> )	A technical fault has probably occurred.	Switch off dishwasher with the On/Off switch <b>[1]</b> . After a short time restart the dishwasher. If the problem recurs, turn off the tap and pull out the power supply plug. Call customer service and mention the error code.

Dishwasher does not start.	Door may be ajar or not be properly latched.	Close door securely until door latch clicks.
	No power to the dishwasher (display won't come on). Fuse may have been blown, circuit breaker may have tripped, power cord may have been unplugged or dishwasher may have been turned off.	Replace blown fuse or reset tripped circuit breaker. Plug power cord into outlet securely. Press the on/off button <input type="checkbox"/> to turn the dishwasher on.
	Can't select a wash cycle since the previous wash cycle may not have finished or the dishwasher hasn't been reset.	Reset the dishwasher by pressing and holding the START button for at least three seconds.
	Delay start or Child lock may be activated.	Reset Delay start or Child lock functions (refer to the appropriate section in this manual).
	The door may have been closed without selecting a wash cycle.	Select a wash cycle and close the door.
	Water supply may not be turned on or connected.	Check and turn on water supply.
Wash cycle won't resume after door was opened and closed.	The door has been open for more than 4 seconds after pressing the <b>Start</b> button.	Press <b>Start</b> button again and close the dishwasher door within 4 seconds (see "Protection against unintentional operation" section in this manual).
Display does not illuminate.	A fuse may have been blown or circuit breaker tripped.	Check the fuse or circuit breaker box and replace the fuse or reset the breaker if necessary.
	Door not closed or latched. <b>Note:</b> For models with controls on top of the door, the display only illuminates when the door is opened and controls are visible.	Ensure door is properly latched and completely closed.

**en-us** Troubleshooting

Dishwasher runs a long time.	Incoming water is not warm enough.	Before starting a cycle, run hot water faucet at the sink closest to the dishwasher.
	Cycle time depends on wash cycle chosen and amount of soil on dishes (dishwasher sensors increase cycle times to ensure dishes are clean when heavy soil is detected).	Scrape food off of dishes and use less intensive wash cycles.
	Rinse aid dispenser [30] is empty, or rinse aid setting = 0. Without rinse aid, wash cycle defaults to longest time with most number of washes and rinses.	Add rinse aid and change rinse aid setting depending on water hardness.
	Dishwasher is connected to cold water supply.	Connect dishwasher to hot water supply.
Dishes aren't clean enough	Spray arms are blocked or misaligned where they cannot rotate freely.	Make sure spray arms [23], [26] can rotate freely.
	Little or no water spray due to clogged spray arm nozzle.	Clean out spray arm nozzles and filters of all debris and obstructions. → "Spray arms" on page 36
	Little or no water spray due to clogged or misaligned filters [27].	Clean filters and make sure they're installed correctly. → "Filter components" on page 35
	Dishes are nested or placed too closely together and racks are over-filled.	Space dishes apart so spray jets can reach the surface of the dishes and dishes don't contact each other. → "Loading the Dishwasher" on page 15
	Improper or ineffective wash cycle or detergent used.	Choose a more intensive wash cycle and use appropriate dishwasher detergents. → "Wash Cycle Information" on page 28
	Detergent is made less effective due to hard water.	Install a water softener and choose a more intensive wash cycle.
Removable spots or streaks on glasses and silverware.	Too much rinse aid causes streaks and too little rinse aid can cause spots.	Add rinse aid and check rinse aid setting (recommended setting 4-5). → "Rinse Aid" on page 13
	Mineral deposits from hard water.	Install a water softener.
	Water from top (3rd) or upper rack dripped on racks below.	Unload lower rack 1st, upper rack 2nd and top (3rd) rack last.

Dishes not dry.	Rinse aid dispenser [30] is empty or incorrect rinse aid amount is set.	Add rinse aid or adjust setting - the use of rinse agent improves drying, use the Auto cycle, use the Sanitize option.
	Extra Dry heat option not chosen.*	Activate Extra Dry heat option.*
	Water collected in depressions on the dishes and silverware.	Arrange dishes in upper rack to slope so water can drain.
	Door was opened or dishes removed before wash cycle was completed.	Wait until wash cycle ends before opening door or removing dishes.
	Plastics don't absorb heat like cutlery or china and don't dry as well.	Use more intensive wash cycles (with hotter rinse water) or activate Extra Dry heat option.*
	Silverware not arranged properly in the silverware basket or top rack.	Arrange silverware properly and separate them so they don't contact each other.
Odor <b>Note:</b> Water testing is done in the factory. Occasionally water may still appear in dishwasher at purchase which may create an odor.	Food debris in the dishwasher sump and door seal.	Clean sump filters, sump and door seal as needed. → <i>"Care and Maintenance" on page 34</i>
	Food debris left on dishes too long.	Run dishwasher more frequently.
	Not using rinse aid or using improper detergent.	Use rinse aid and the proper detergent.
	Residual standing water in the sump.	Make sure previous wash cycle has finished.
	Drain line is clogged or drain hose is kinked, clogged or blocked. Or drain hose was not installed with a high loop.	Unclog drain line or replace drain hose. Be sure drain hose is installed with high-loop. <b>Note:</b> If odor still persists, run the Normal/Regular cycle until it flushes and interrupt the cycle and place an 8 oz. cup of distilled white vinegar solution on the upper rack and then finish the cycle.
Dishwasher isn't filling with water (or "Check water supply" display occurs)	Water supply hose is kinked.	Install new supply hose (without kinks).
	Previous wash cycle was not completed or current wash cycle was interrupted.	Complete wash cycle or reset dishwasher.
	Delay start or Child lock may be activated.	Reset Delay start or Child lock functions (refer to the appropriate sections in this manual).
	Water supply line is clogged.	Unclog water line.
	Water supply was turned off.	Turn on water supply.
Fascia panel is discolored or scratched.	Panel was cleaned with bleach-based wipes or abrasive cleaners/cleaning pads.	Use mild detergents with soft damp cloth.

**en-us** Troubleshooting

Noise from dishes rattling or water striking tub walls.	Dishes weren't loaded properly, allowing dishes to hit each other or spray arms.	Load dishes properly into racks. → <i>"Loading the Dishwasher" on page 15</i>
	Light dishes or lightly loaded racks allow dishes to move or water sprays to strike tubs.	Load more dishes or distribute dishes more evenly/securely in the dishwasher.
Water leaks from tub or from around door.	Suds from using the wrong detergent (i.e. dish) or overfilling/spilling rinse aid.	Use an appropriate dishwasher detergent, don't overfill rinse aid and clean any spilled rinse aid. If suds still persist, add one tablespoon of vegetable oil and run the desired cycle.
	Door seal was misaligned or pulled from its track.	Make sure the door seal is securely inserted into its track.
	Condensation vent is blocked.	Clean out vent and move tall items like trays away from the vent.
	Improper installation.	Have an authorized service professional remount the dishwasher.
White limescale on dishes, tub, racks or door.	White residue coats dishwasher interior and racks wheels squeak from lime scale deposits in hard water.	Use a dishwasher cleaner every few months. If dishwasher has a water softener, increase the setting.
	Hard water kept 3 in 1 detergent or Eco detergent from being effective.	Use separate dishwasher detergent, rinse aid and dishwasher softener salt (if dishwasher has a softener).
	Under dosing of detergent.	Use more detergent or change to a more effective detergent.
	Rinse temperature is too low.	Select more intensive wash cycles with higher washing temperatures.
Detergent dispenser cover will not shut	Cover guides are blocked by sticky detergent residue.	Remove detergent residue. → <i>"Detergent" on page 24</i>
Unable to select desired cycle	Previous cycle not finished.	→ <i>"Operating the Dishwasher" on page 30</i>



## Customer Service

Your Bosch® dishwasher requires no special care other than that described in the Care and Maintenance section of this manual. If you are having a problem with your dishwasher, before calling for service please refer to the Troubleshooting Guide section of the manual. If service is necessary, contact your dealer or installer or an authorized service center. Do not attempt to repair the appliance yourself. Any work performed by unauthorized personnel may void the warranty.

If you are having a problem with your Bosch® dishwasher and are not pleased with the service you have received, please take the following steps until the problem is corrected to your satisfaction:

1. Call us at 1-800-944-2904
2. Contact Customer Service from our web site:  
**www.bosch-home.com/us** or **www.bosch-home.ca**
3. Contact your installer or the Bosch Authorized Service Contractor in your area.
4. Write us:

BSH Home Appliances Corporation  
1901 Main Street  
Irvine, CA 92614

Please be sure to include your model information as well as an explanation of the problem and the date it started. You will find the model and serial number information on the label located on the edge of the dishwasher door. Please make a copy of your invoice and keep it with this manual. The customer may be required to show proof of purchase to validate warranty coverage.

