

Note: This is a condensed version of the manual.
To see the full manual, please visit concordpacific.com/customer-care/

Hood

Use and Care Manual

Models:
HCP36E52UC, HCP30E52UC, HCP34E52UC



BOSCH
Invented for life



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Safety **DEFINITIONS**

WARNING

This indicates that death or serious injuries may occur as a result of non-observance of this warning.

CAUTION

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

NOTICE: This indicates that damage to the appliance or property may occur as a result of non-compliance with this advisory.

This Bosch appliance is made by
BSH Home Appliances Corporation
1901 Main Street, Suite 600
Irvine, CA 92614

Questions?
1-800-735-4328
www.bosch-home.com/us

We look forward to hearing from you!

Operating Modes

You can use this appliance in the air extraction or the recirculation mode.

Exhaust air mode



The air that is drawn in is cleaned by the grease filters and conveyed to the exterior by a pipe system.

Circulating-air mode



The air that is drawn in is cleaned by the grease filters and an activated carbon filter and conveyed back into the kitchen.

Note: Ventilation may not exit through an already operational smoke or exhaust chimney, nor a duct used for ventilating furnace installation areas.

- If the ventilation is intended to pass through a smoke or exhaust chimney that is not in operation, the responsible area heating inspector must give approval.
- If the ventilation passes through an external wall, use a telescope wall sleeve.

Note: To bind odors in circulating-air mode, you must install an activated carbon filter. The different options for operating the appliance in circulating-air mode can be found in the brochure. Alternatively, ask your dealer. The required accessories are available for purchase from specialist retailers, from customer service or from the Online Shop.

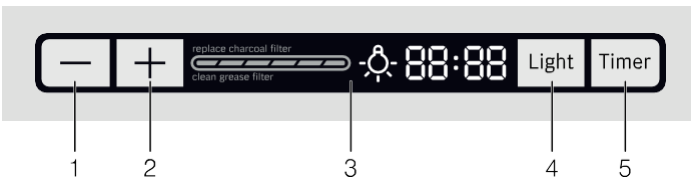
The accessory numbers can be found at the end of the instructions for use.

Operating the Appliance

These instructions apply to several appliance models. It is possible that individual features are described that do not apply to your appliance.

Note: Turn the extractor hood on when you start cooking and switch it off again a few minutes after you have finished cooking. This is the most effective way to eliminate cooking vapor.

Control panel



Explanation

- | | |
|---------------------|----------------------|
| 1 Turn the fan down | 4 Switch on lighting |
| 2 Turn the fan up | 5 Timer |
| 3 Display panel | |

Turn on the fan

Note: Always adjust the fan strength to meet current conditions. If there is a large build-up of steam or fumes, select a high fan setting.

Switching on

- Press “+” button.
The current ventilator settings are indicated by a bar on the display panel.
- Press “+” or “-” keys to change the ventilator settings.

Switching off

Press the “-” button repeatedly until the ventilator switches off.

Lighting

The lighting can be switched on and off independently of the ventilation.

1. Press the “Light” button.
The lighting switches on.
2. Press the “Light” button again.
The brightness increases.
3. Press the “Light” button a third time.
The lighting switches off.

Saturation notification

The saturation of the metal grease filter (after 30 hours of ventilation operation) or of the activated carbon filter (after 120 hours of ventilation operation) is indicated on the display panel:

- **Metal grease filter:** “clean grease filter” appears on the display panel.
- **Activated carbon filter:** “replace charcoal filter” appears on the display panel.

If you have not yet done so, the metal mesh grease filters should be cleaned or the activated carbon filter changed now.

For instructions on how to clean the metal grease filters, please refer to the Cleaning and maintenance section.

Resetting the saturation displays

- **Metal grease filter:** Press and hold the “+” button for 5 seconds.
- **Activated carbon filter:** Press and hold the “-” button for 5 seconds.

Switching over the display for circulating-air mode

For circulating-air mode, the electronic control display must be switched over accordingly:

- The extractor hood must be connected and switched off.
- Press the “+” and “-” keys simultaneously until “Able” lights up briefly on the display panel.
- Repeatedly press the button combination to switch the electronic control display back to exhaust air mode. “None” appears on the display panel.

Timer

The timer has no influence on the functions of the exhaust hood. The duration of the timer can be set to between 1 minute and 60 minutes. The default setting is 10 minutes.

1. Press the “Timer” button.
10 flashes on the display panel.
2. Set the required duration with the “+” and “-” buttons. After 5 seconds, the time that has been set is adopted. An audible signal sounds once the time has elapsed and “End” appears on the display panel for 3 seconds.

Note: To switch off the timer earlier, press any button.

Fan back flow

The run-on time is ten minutes and cannot be changed.

1. Select ventilator setting.
2. Press “Timer” button for 3 seconds.

Once this time has elapsed, the ventilation and lighting switch off automatically. The display shows the message “End.”

The ventilator run-on can be interrupted at any time by pressing one of the buttons.

Audible signal

Switching on audible signal

- Press and hold the “Light” button for 5 seconds.
- An audible signal sounds and “Snd” appears on the display panel for 3 seconds.

Switching off audible signal

- Press and hold the “Light” button for 5 seconds.
- “Snd” appears on the display panel for 3 seconds.

Overheating protection

The appliance is equipped with overheating protection. If high temperatures are measured on the appliance, the appliance switches automatically to the highest ventilator setting until the temperature drops again.

- If the hood is switched on, the highest ventilator setting is set. If the temperature drops again, the appliance switches back to the previously-selected ventilator setting.
- If the hood is switched off, the appliance switches automatically to the highest ventilator setting. If the temperature drops again, the appliance switches off automatically.
- While the overheating protection is active, “Auto” appears on the display panel. The ventilator setting cannot be reduced in this time.

Cleaning and maintenance

WARNING

To avoid risk of fire and explosion do not use flammable liquids or solvents. Always unplug or disconnect the appliance from the power supply before servicing or cleaning.

Do not use steam cleaners to clean the appliance. Hidden surfaces may have sharp edges. Use caution when reaching behind or under appliance.

WARNING

RISK OF BURNS

The appliance will become hot when in use, especially in the area surrounding the bulbs. Let cool before cleaning.

WARNING

RISK OF ELECTRIC SHOCK

Moisture can cause electric shock. Only clean appliance with a damp cloth. Prior to cleaning, pull the plug or flip the breaker in the fusebox.

Cleaning agents

To prevent various surfaces from becoming damaged due to incorrect cleaning agents, follow the specifications given in the table. Do not use

- cleaning agents that are harsh or scouring,
- cleaning agents with high alcohol content,
- hard scouring pads or sponges,
- high-pressure cleaners or steam cleaners.

Thoroughly rinse all new sponges before use.

Observe all instructions and warnings accompanying cleaning agents.

Area	Cleaning agents
Stainless steel	Warm soapy water: Clean with a non-abrasive, non-sponge dish towel and dry with a clean, soft towel. Only clean stainless steel with the grain. Specific products for stainless steel care are available for purchase from customer service or from specialized retailers. Apply a thin layer of the care product with a soft cloth.
Varnished surfaces	Warm soapy water: Clean with a non-abrasive, non-sponge dish towel and dry with a clean, soft towel. Do not use stainless steel cleaner.
Aluminum and plastic	Glass cleaner: Clean with a soft cloth.
Glass	Glass cleaner: Clean with a soft cloth. Do not use a glass scraper.
Controls	Warm soapy water: Clean with a non-abrasive, non-sponge dish towel and dry with a clean, soft towel. Risk of damage to electronics due to permeating damp. Never clean controls with a wet cloth. Do not use stainless steel cleaner.

Cleaning the metal grease filter

These instructions apply to several appliance models. It is possible that individual features are described that do not apply to your appliance.

⚠ WARNING

RISK OF FIRE

Grease deposits in the grease filter can ignite.

Clean the grease filter at least every two months, or as frequently as necessary.

Never operate the appliance without the grease filter.

Notes

- Do not use any aggressive, acidic or alkaline cleaning agents.
- When cleaning the metal grease filters, also clean the metal grease filter holder in the appliance with a moist cloth.
- You can clean the metal grease filters in a dishwasher or by hand.

By hand:

Note: You can use a special grease solvent if soiling is stubborn. You can order it via the online shop.

- Soak the metal grease filters in hot soapy solution.
- Use a brush for cleaning and then rinse the filters well.
- Allow the metal grease filters to drip dry.

In the dishwasher:

Note: Slight discoloration is possible when cleaning the grease filters in the dishwasher. This does not affect the metal grease filter's functioning.

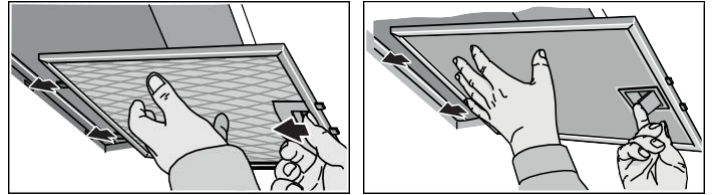
- Do not clean extremely dirty metal grease filters with dishes.
- Loosely position the metal grease filter in the dishwasher. The metal grease filters must not be jammed in.

Uninstalling metal grease filter

1. Open the latch and fold down the metal grease filter. Simultaneously use your other hand to grasp under the metal grease filter.
2. Remove the metal grease filter from its mounting.

Notes

- Grease can gather in the bottom of the metal grease filter.
- Hold metal grease filter horizontally to prevent grease from dripping.



3. Clean metal grease filter.

Installing metal grease filter

1. Insert metal grease filter. Simultaneously use your other hand to grasp under the metal grease filter.
2. Flip metal grease filter up and snap the latch into place.

Troubleshooting

You can often easily eliminate problems that may occur on your own. Before calling customer service, take into account the following information.

⚠ WARNING

RISK OF ELECTRIC SHOCK

Improper repairs are dangerous. Only an authorized servicer may perform repairs and may replace damaged connecting leads. Remove the fuse or deactivate the breaker in the fuse box or breaker box if the appliance is damaged. Call an authorized servicer.

Disruption	Possible cause	Solution
Appliance is not working	Power outage	Check whether other kitchen appliances are working.
	Fuse Tripped Circuit Breaker	Check the circuit breaker in the service panel to make sure the appliance is in working order.
Lighting not working	Bulbs burnt out	Replace bulbs, see chapter "Replace Bulbs."

Changing lamps

⚠ WARNING

RISK OF ELECTRIC SHOCK

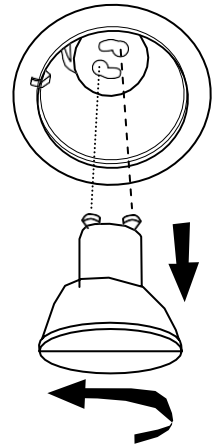
When changing the lamps, the lamp socket contacts are live. Before replacing the lamp, unplug the appliance or switch off the circuit breaker in the fuse box.

Turn off the range hood.

To avoid damage or decreasing the life of the new lamp, do not touch lamp with bare fingers. Replace lamp, using tissue or wearing cotton gloves to handle lamp.

If new lamps do not operate, make sure the lamps are inserted correctly before calling service.

1. Disconnect power.
2. Push up on the lens and turn it counterclockwise.
3. Remove the lamp and replace it with a 120-volt, 6.5 W maximum LED lamp with a GU10 base. Turn it clockwise to lock it into place.
4. Repeat steps 2-3 for the other lamps if needed.
5. Reconnect power.



Customer service

Our customer service department is there for you if your appliance requires repair.

When calling, please give the Product Number (P-No.) and the Serial Number (S-No.). The identification plate listing the numbers can be found inside the appliance (remove metal grease filter to find it).

So that you don't have to search for them when you need them, you can enter your appliance information and the customer service number here.

P-No.

S-No.

Customer service ○

Please note that a service visit to teach you to operate the

appliance is not covered by the warranty. Please find the contact data of all countries in the enclosed customer service list.

To book service or for product advice

US 800 944 2904

toll-free

Accessories

(not included in the delivery)

Accessories	Material number
Recirculation module	HCREC5UC
Charcoal filter	HCIFILTUC
Flue duct	HCPEXT5UC

STATEMENT OF LIMITED PRODUCT WARRANTY

What this Warranty Covers & Who it Applies to

The limited warranty provided by BSH Home Appliances Corporation ("BSH") in this Statement of Limited Product Warranty applies only to the Bosch appliance ("Product") sold to you, the first using purchaser, provided that the Product was purchased:

- For your normal, household (non-commercial) use, and has in fact at all times only been used for normal household purposes.
- New at retail (not a display, "as is", or previously returned model), and not for resale, or commercial use.
- Within the United States or Canada, and has at all times remained within the country of original purchase.

The warranties stated herein apply to the original purchaser of the product warranted herein and to each succeeding owner of the product purchased for ordinary home use during the term of the warranty.

BSH reserves the right to request proof of purchase at the time any warranty claim is submitted to confirm that the Product falls within the scope of this limited product warranty.

Please make sure to return your registration card; while not necessary to effectuate warranty coverage, it is the best way for BSH to notify you in the unlikely event of a safety notice or product recall.

How Long the Warranty Lasts

BSH warrants that the Product is free from defects in materials and workmanship for a period of three hundred sixty-five (365) days from the date of purchase. The foregoing timeline begins to run upon the date of purchase, and shall not be stalled, tolled, extended, or suspended, for any reason whatsoever.

This Product is also warranted to be free from cosmetic defects in material and workmanship (such as scratches of stainless steel, paint/porcelain blemishes, chip, dents, or other damage to the finish of the Product), for a period of thirty (30) days from the date of purchase or closing date for new construction. This cosmetic warranty excludes slight color variations due to inherent differences in painted and porcelain parts, as well as differences caused by kitchen lighting, product location, or other similar factors. This cosmetic warranty specifically excludes any display, floor, "As Is", or "B" stock appliances.

Repair/Replace as Your Exclusive Remedy

During this warranty period, BSH or one of its authorized service providers will repair your Product without charge to you (subject to certain limitations stated herein) if your Product proves to have been manufactured with a defect in materials or workmanship. If reasonable attempts to repair the Product have been made without success, then BSH will replace your Product (upgraded models may be available to you, in BSH's sole discretion, for an additional charge). All removed parts and components shall become the property of BSH at its sole option. All replaced and/or repaired parts shall assume the identity of the original part for purposes of this warranty and this warranty shall not be extended with respect to such parts. BSH's sole liability and responsibility hereunder is to repair manufacturer-defective Product only, using a BSH-authorized service provider during normal business hours. For safety and property damage concerns, BSH highly recommends that you do not attempt to repair the Product yourself, or use an un-authorized servicer; BSH will have no responsibility or liability for repairs or work performed by a non-authorized servicer. If you choose to have someone other than an authorized service provider work on your Product, THIS WARRANTY WILL AUTOMATICALLY BECOME NULL AND VOID. Authorized service providers are those persons or companies that have been specially trained on BSH products, and who possess, in BSH's opinion, a superior reputation for customer service and technical ability (note that they are independent entities and are not agents, partners, affiliates or representatives of BSH). Notwithstanding the foregoing, BSH will not incur any liability, or have responsibility, for the Product if it is located in a remote area (more than 100 miles from an authorized service provider) or is reasonably inaccessible, hazardous, threatening, or treacherous locale, surroundings, or environment; in any such event, if you request, BSH would still pay for labor and parts and ship the parts to the nearest authorized service provider, but you would still be fully liable and responsible for any travel time or other special charges by the service company, assuming they agree to make the service call.