

Welcome to your new home!

Congratulations on your new home! To help you settle in, our Customer Care team has created this sheet to explain **6 important suite features** that we encourage you to learn more about.

We would also like to remind you to review your Suite Component Map, Quick Reference Guide, and Blue Hanger Tags that have been provided to you on the day of key hand-over. These documents are also available at www.concordpacific.com/customer-care.

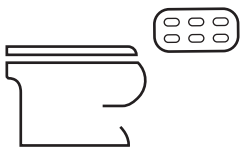


Ecobee3 Lite Thermostat

Your thermostat comes with a variety of features. We recommend reviewing:

Thermostat Overview | Homeowner's Manual pg. 29-32 | Ecobee3 Lite Installation Guide pg. 57-60
Setting up your Sensor | Homeowner's Manual pg. 32 | Ecobee SmartSensor Guide

To watch a comprehensive video guide on your thermostat, scan this QR code



Kohler Veil One-Piece Toilet

Learn more about your Veil One-Piece Toilet with the following manuals:

Available Features | Homeowner's Manual pg. 37-38 | Toilet & Seat Manual pg. 6-9
Charging The Remote | Homeowner's Manual pg. 39 | Toilet & Seat Manual pg. 5, 12
Pairing to the Toilet | Homeowner's Manual pg. 39 | Toilet & Seat Manual Page pg. 5
Pairing has already been completed for your unit prior to key hand-over

The items above are our recommended “hot topic” items to review.
For more in-depth information, please review your user manuals and guides in full.



Miele Washer

To get the most out of your new Miele Washer, we recommend reviewing:

Proper Detergent Use | Washer Guide pg. 18

Preventing Water Damage (For Blocked Drain Outlets) | Homeowner's Manual pg. 21-22
Washer Guide pg. 55-56



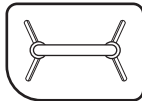
Miele Dryer

To learn more about proper care and maintenance of your Heat-Pump Dryer, we recommend reviewing:

Emptying Condensed Water Container | Dryer Guide pg. 38

Cleaning and Care | Dryer Guide pg. 43-46

Plinth Filter | Dryer Guide pg. 47-49



Plinth Filter

We highly encourage you to understand more about your plinth filter, as it's a major component of your dryer. You'll know when you need to clean your plinth filter when an indicator light comes on.

Water & Gas Shut-off Valves

We recommend becoming familiar with all of the shut-off valves within your suite.

If your home comes equipped with a **hose bib valve on your patio**, we recommend also becoming familiar with this valve.

If your home comes equipped with an **Ice-Maker**, your shut-off valve will be located under the sink and can be identified by the blue sticker on the valve.

Locating Shut-off Valves | Homeowner's Manual pg. 40 | Suite Component Map

In-Suite Fan Coil

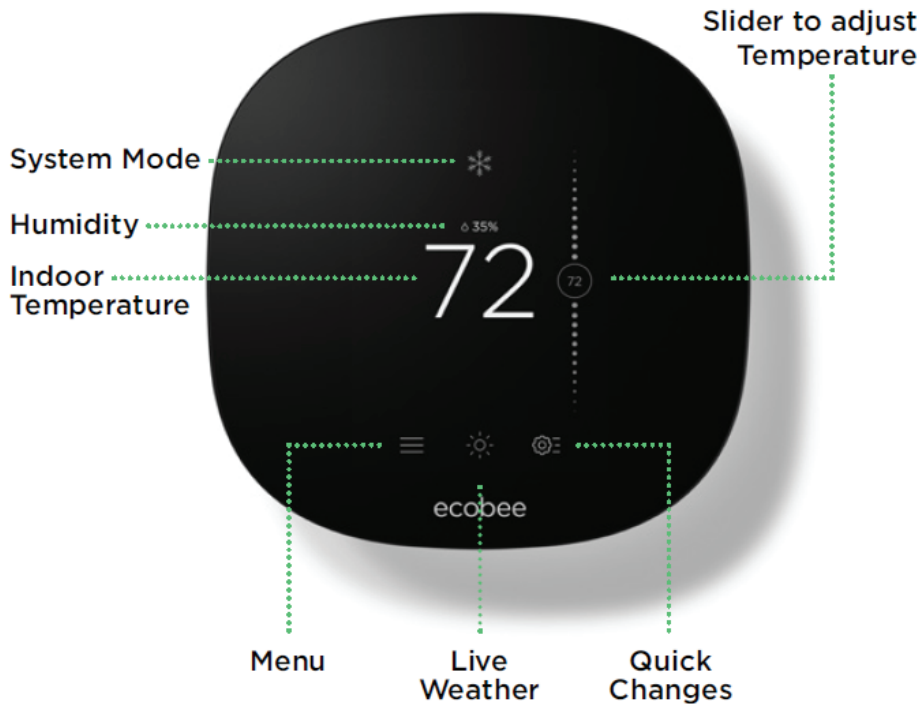
The heating and cooling in your home is provided by an in-suite "water source" fan coil unit. Our team strongly recommends that maintenance done to your Fan Coil is conducted by a licensed technician. We recommend reviewing:

Understanding your Heating & Cooling + Maintenance Recommendations | Homeowner's Manual pg. 28

The items above are our recommended "hot topic" items to review.
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Ecobee Thermostat

Here's what you'll see on the home screen:



And here's what that means:

System Mode

Shows your current ecobee setting [heat/cool/auto/off]

Humidity

Shows the indoor humidity in your home

Temperature

Shows the temperature in your home

Menu

Allows you to control your system, schedule a vacation, and more

Weather

Shows the local weather and forecast for the week

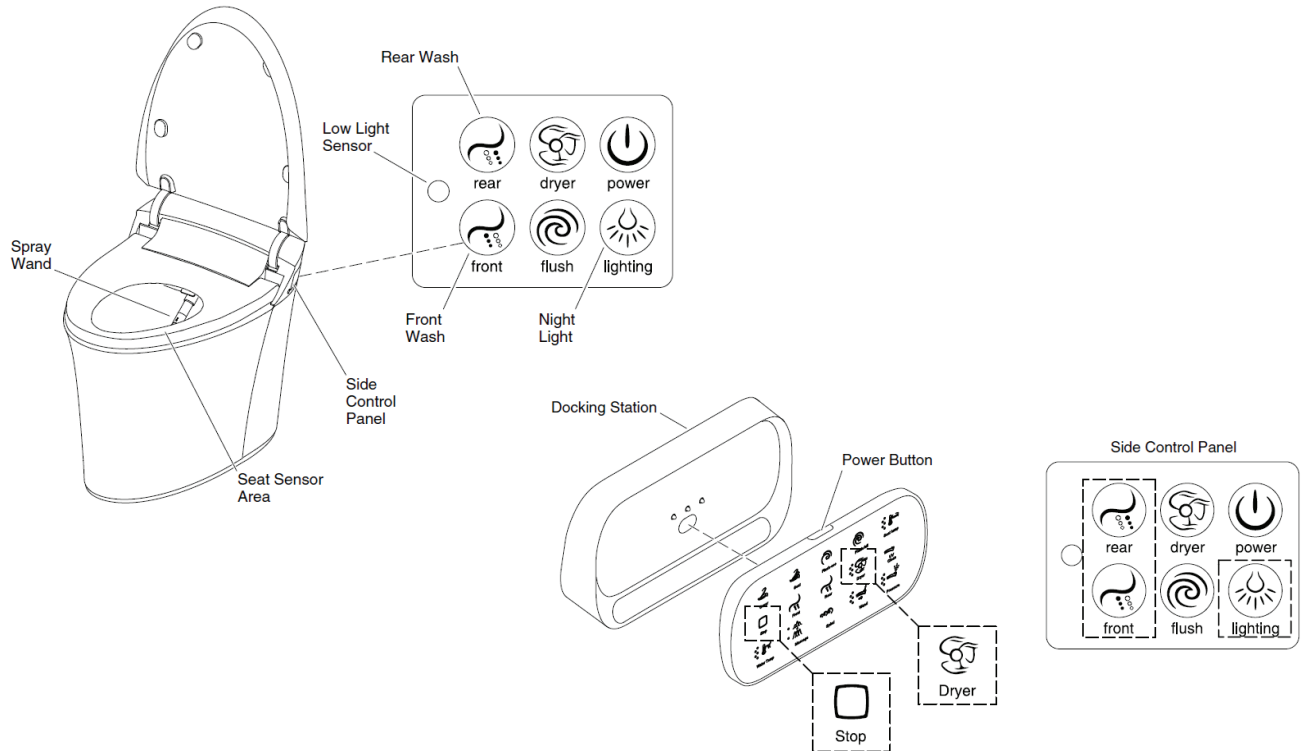
Quick Changes

Touch this button to easily switch from Home and Away

Slider to adjust Temperature

Slide the bubble up or down to adjust your preferred temperature

Veil Toilet



NOTE: The remote control must be charged to operate. The "Stop" icon will blink when the remote needs to be charged.

Charging The Remote

Verify that the docking station has batteries installed. Refer to the "Replacing the Batteries" section. Place the remote control on docking station.

The remote is fully charged when the "Stop" icon stops blinking.

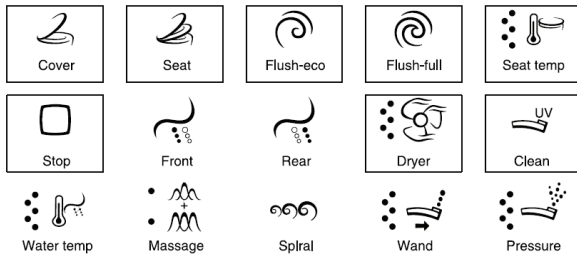
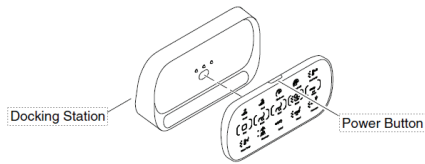
Pairing to the Toilet

IMPORTANT! The remote control cannot be paired to the toilet while the toilet is occupied.

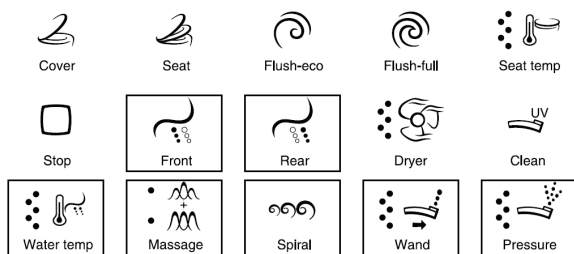
NOTE: The icons on the bottom row of the remote control will flash when the remote is not paired or is out of range of the toilet.

- Press the power button to turn on the remote control.
- Move the remote control within close proximity to the toilet. The bottom row of icons should be flashing.
- Press and hold the "lighting" icon on the side control panel. Release the icon after the nightlight blinks three times.
- Press and hold the "Dryer" icon on the remote control.
- While holding the "Dryer" icon on the remote control, press and hold the "rear" and "front" icons simultaneously on the side control.
- When pairing is successful, the bottom icons will stop flashing.

Veil Toilet



IMPORTANT! To activate features using the remote control, the remote must be paired with the toilet.



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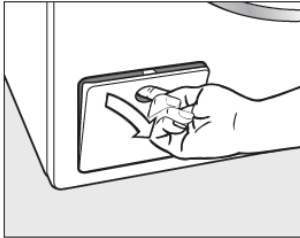
NOTE: Water temperature, water pressure, wand position, and massage action are adjustable while the front or rear wash is in use. The dots to the left of the icons indicate the current setting.

- Power - Press the power button to turn the remote control on or off.
- Seat Cover - With the seat unoccupied, press this "Cover" icon to open or close the cover.
- Seat - With the seat unoccupied, press the "Seat" icon to open or close the seat.
- Eco Flush - Press the "Flush-eco" icon to flush the toilet with 0.8 gpf (3 lpf).
- Full Flush- Press the "Flush-full" icon to flush the toilet with 1.6 gpf (6 lpf).
- Heated Seat Temperature - While seated, press the "Seat temp" icon, then press again to increase or decrease the temperature. The dots to the left of the icon indicate the temperature setting. There are five settings.
- Stop - Press the "Stop" icon to stop the cleansing wash, dryer, deodorizer, and UV sterilization. Press and hold to turn off the remote control.
- Dryer - While seated, press the "Dryer" icon to activate air flow. Press again to increase or decrease the temperature.
- UV Disinfection - With the seat unoccupied, press the "Clean" icon to initiate wand disinfection. The feature is active when the icon is blinking.
- Front Wash - Press the "Front" icon to activate water spray from the front of the wand. Washing will stop automatically after 5 minutes or can be stopped by pressing the "Stop" icon.
- Rear Wash - Press the "Rear" icon to activate water spray from the back of the wand. Washing will stop automatically after 5 minutes or can be stopped by pressing the "Stop" icon.
- Water Temperature - Press the "Water temp" icon, then press again to increase or decrease the temperature through five settings.
- Massage - Press the "Massage" icon to activate oscillating action. Press again to switch to pulsating action. Press a third time for simultaneous oscillating and pulsating actions. Press a fourth time to stop the action.
- Spiral - Press the "Spiral" icon to activate spiral action. This feature is only available while the rear wash is in use. Press the icon again to stop the action.
- Wand Position - Press the "Wand" icon, then press again to adjust the wand position through five settings.
- Water Pressure - Press the "Pressure" icon, then press again to increase or decrease water pressure through five settings.

Miele Washer

Opening the door in the event of a blocked drain outlet and/or power failure

- Turn off the washing machine.



- Open the drain pump flap.

Blocked drain outlet

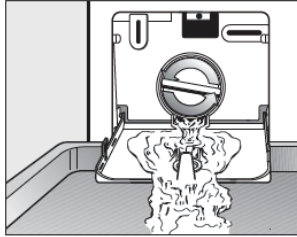
If the drain outlet is blocked, a larger quantity of water can remain in the washing machine.

⚠ Risk of scalding due to hot suds. Escaping suds will be hot if laundry has been washed at high temperatures. Carefully allow all suds to drain off.

Draining the washing machine

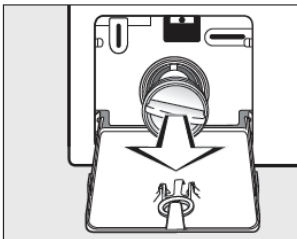
Remove the drain filter, though not completely.

- Place a suitable container under the flap, e.g. a Miele universal oven tray.

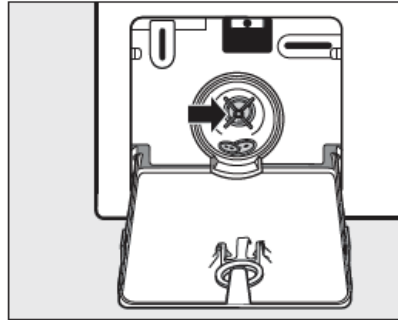


- Slowly unscrew the drain filter to let the water out.
- Tighten the drain filter back up again if you need to interrupt the flow of water.

Once the flow of water stops:



- Remove the drain filter completely.



- Clean it thoroughly.
- Remove any foreign objects (e.g. buttons, coins, etc.) and clean the interior. Turn the impellers by hand to check that they rotate freely.
- Replace the drain filter correctly and tighten it securely.
- Close the drain pump flap.

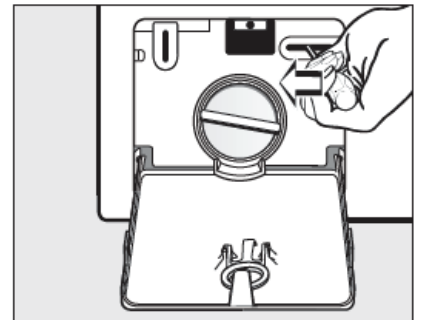
⚠ Risk of water damage
Make sure the drain filter is securely tightened. Otherwise there is a risk of water leakage during use. Replace the drain filter correctly and tighten it securely.

Opening the door

⚠ Risk of injury due to rotating drum.

Reaching into a rotating drum is extremely dangerous.

Always make sure that the drum is stationary before reaching in to remove laundry.



- Use a screwdriver to unlock the door.
- Pull open the door.

Miele Dryer

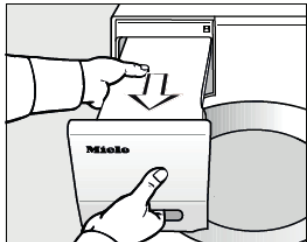
Emptying the condensed water container

The condensed water is collected in the condensed water container.

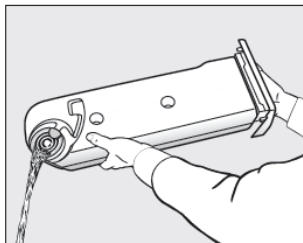
Empty the condensed water container after every drying program.

The indicator light will light up if the maximum level of the condensed water container is reached.

To turn the indicator light off: Open and close the door while the dryer is switched on.



- Remove the condensed water container.
- To prevent water running out, keep it in a horizontal position when carrying it. Hold the condensed water container by the front panel and at the back.



- Empty the condensed water container.
- Replace the condensed water container in the dryer.

It can cause health problems in people and animals. Do not drink condensed water.

You can use the condensed water in the household (e.g., for steam irons or humidifiers). For this, however, you should pour the condensed water through a fine sieve or a coffee filter. This filters the finest pieces of lint, which could possibly cause damage, out of the water.

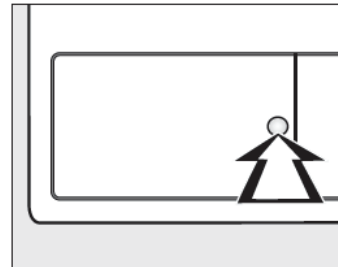
Cleaning the plinth filter

Clean the plinth filter whenever the indicator light comes on or when the program duration is longer than usual.

To turn the indicator light off:

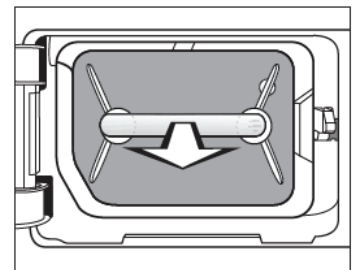
- Open and close the door while the dryer is switched on.

Removing the plinth filter



- Press the round, indented area on the heat exchanger access panel to open it.

The flap will spring open.



- Pull the plinth filter out by the handle.

The right-hand guide pin comes out when the plinth filter is removed. The guide pin prevents the flap from closing without the plinth filter.