

CONCORD  
PACIFIC

TIPS FOR  
*Smart Living*

## Minimize Moisture & Condensation



Always use the **kitchen hood fan** while cooking to reduce moisture and odours in the suite.



Periodically clean the **grease filters** in the **kitchen hood fan** by following the manufacturer recommendation in the appliance manuals.



Your **bathroom exhaust fans** are programmed to run 24/7 on low speed. You can also help circulate airflow by leaving your bathroom door open.



**Open your windows and doors** periodically to further ventilate your home.



### Homeowner & Tenant Resources

Select either Homeowner or Tenant for Hillside East to find resources for your suite.



### Video Library

Select the Hillside East tab to find video tutorials for your suite.

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## Adaptable Facilities



- We have installed an adaptable facilities button on the wall at your front door entry.
- Press the button or utilize your remote to open the door (it will stay open for a period of time).
- **Please do not push or hold the door during this operation, as there is a risk of malfunction.**



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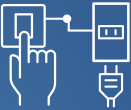
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### Blue Dots



- Blue dot outlets indicate that a **light switch and outlet** are wired together to operate a plug-in lamp.
- These outlets are located in the living room and bedrooms.

### Breaker Panel



- In the event of **power loss** to an electrical outlet, check the **breaker panel** for a tripped switch and reset it if necessary.
- The **breaker panel door** is labelled on the inside so that you can easily locate a specific component.



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## Tips on Avoiding Water Issues

### Kitchen Faucet



- The hand-held faucet sprayer has a collar that may loosen under normal use. Periodically check and tighten the faucet sprayer to avoid water leakage.

### Washer & Dryer



- Always use High Efficiency Washing Detergent (labelled “HE”) for your laundry.
- Clean the dryer’s inner lint filter between each load, and empty the upper secondary lint trap once lint begins to accumulate.

### Suite Component Map



- Your Suite Component Map is a critical piece of information to become familiar with, as it will outline the locations of your **Main Domestic Hot / Cold Water Shut-Off, Dishwasher Shut-Off, Gas Shut-Off, Laundry Shut-Off, and Electrical Breaker Panel.**



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## Smart Thermostat (Ecobee Smart Thermostat Premium)



- Your Smart Thermostat can be customized and controlled from your phone, 24/7, by downloading and utilizing the Ecobee App (available on Google Playstore and Apple App Store).



- The SmartSensor installed in your home will detect which rooms are occupied and adjusts the temperature for your comfort. It can also tell when the home is empty, which can reduce heating or cooling to lower energy costs.

For troubleshooting assistance, visit the official support website for Ecobee at: <https://support.ecobee.com/s/>



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## Fan Coil



- Heating and cooling in your home is provided by an in-suite water based **fan coil unit**.
- Regular ongoing fan coil filter maintenance is the **responsibility of the homeowner**. Filters need to be changed at minimum twice a year (Spring & Fall). Please contact your Strata Manager or Concierge team to purchase a new filter.
- Failure to replace fan coil filters at regular intervals may result in **inefficient heating and cooling**, and can potentially **void your warranties**.



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## Lift & Slide Balcony Door

### Up to Lock



- When the door panel is in **closed** position, the door will sit in the **upright** position.
- Never attempt to move or forcefully open the door when the panel is in closed position. This can damage the perimeter seals and leave the product vulnerable to air and water leaks.

### Down to Unlock



- When the door panel is in **open** position, the door handle will sit in the **down** position.
- When the door is open, it will be raised to reduce friction during panel movement.

**Note:** A full 180° rotation is required to fully open or close the handle. Always make sure the right door panel is open slightly before opening the left side.



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## Laundry Appliances & Dryer Fan



- The laundry fan will automatically turn on when your dryer is running and will stay on afterwards until the machine cools down.
- Clean the dryer's inner lint filter between each load, and empty the upper secondary lint trap once lint begins to accumulate.
- In most cases, your Strata Management will arrange for a cleaning of the exterior dryer exhaust vents once a year.



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## Electric Roller Blinds



- Simply use the hand remote unit to control the living room blinds.
- There is a system located behind the valance allowing wireless radio connection to your remote control unit.



- For best function please replace **CR2032 'disk' batteries** regularly.



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### Smoke & Carbon Monoxide Detectors

- Your smoke and carbon monoxide detectors have batteries which need to be replaced upon notification. The detectors will notify you with an audible beeping at regular durations.
- It is recommended to change out batteries in all smoke/carbon detectors inside your home at the same time for convenience and long-term reliability.

### Sprinklers

- All homes are equipped with a sprinkler system containing **exposed** or **recessed** sprinkler heads (round white covers) throughout your suite.
- Never touch, tamper with, or hang any items from a sprinkler fixture as doing so can result in a **major flood incident**.



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*Warmest  
Congratulations  
on Your  
New Home!*

Welcome to Concord Brentwood Hillside East, the newest addition to our vibrant community! With both residential towers perched above the treetops, your building offers you not just a place to live, but a place to thrive and enjoy the surrounding natural beauty and views.

To assist with the transition into your new home, please scan the unique QR code below to access the suite resources available to you for your new home.

On behalf of the entire Concord Pacific team, congratulations and welcome home to Concord Brentwood Hillside East.

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BRENTWOOD

HILLSIDE EAST



Scan the QR code above for your Homeowner Resources

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## Double Leaf Ceiling Access Panel

### To Open



- As a homeowner, you are responsible for maintaining the Fan Coil System in your suite. We recommend replacing your Fan Coil filter every 6 months at a minimum.
- To access your Fan Coil system, push on the outer edges of the panels where they meet in the middle.
- Push on one panel first. If it does not open, then this is the secondary panel to be opened.
- Open the first panel and lower it slowly to avoid any potential damage. Once it has been properly opened, then the secondary panel can be opened and lowered.
- For any other maintenance issues regarding your Fan Coil, we recommend hiring a contractor.



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